

IMPORTANT INFORMATION FOR GUESTS

ENTERING AND EXITING THE LODGE

Please use the bottom door for entry and exiting the lodge when in ski boots or snow gear.

WIFI

Wifi is available in the lounge room. The password is *yalara23*

CLEANING

Yalara is a club lodge, which gives members and their guests the opportunity to stay on snow at a more affordable price than a commercial lodge. As such, members and guests have certain duties and responsibilities.

Communal areas

- During peak season a cleaner is usually employed to clean communal areas once a week, however guests may also be asked by the house captain, or house captains, to perform additional duties, such as cleaning windows in the lounge room and vacuuming communal areas, including the games room and Blue's room.
- It is extremely important that guests follow the directions of house captains, who provide an important link to the board.
- If you notice the toilet paper or hand towels in the bathroom need replacing, please do so. These items should be found in the kitchen pantry.

Snow clearing and safety

- The house captain/s may also ask you to clear snow from around emergency exit points at certain times during the winter season, such as after heavy snowfalls. **This is extremely important for safety reasons and for the lodge to meet requirements by the authorities.**
- Please also alert your house captain if you notice any health or safety issues during your stay.

Bedroom and ensuite bathroom

Guests are required to clean their bedrooms and ensuite bathrooms at the end of their stay. Cleaning materials are provided. Before leaving please make sure you:

- vacuum the carpet
- empty the bin
- wipe down shelves
- fold blankets neatly
- clean the bathroom, including mopping the floor

Kitchen and BBQ

- Please clean the kitchen area you have used after cooking a meal
- Always clean the BBQ on the verandah after using it
- At the end of your stay please clean your food cupboard and fridge and freezer shelf. This includes wiping the outside of the cupboard if necessary
- If you have placed a plastic room box on the verandah please return it to the room before leaving

WATER

It is best to boil water before drinking it. Bottles of boiled water can be found in the kitchen at the sink closest to the front door. Please replace water you drink with boiled water.

SMOKING

Yalara is a non-smoking lodge, so smoking is not permitted on the premises. Guests can smoke outside the lodge within the club's leased area but be aware it is also banned in other areas of the national park, including ski lift areas. Also, please be sure to bin your butts!

CHECKOUT

Rooms must be vacated by 11am on the day of departure.

We thank you for your cooperation in complying with these few simple requirements when using the lodge and sincerely hope you enjoy your stay at Yalara!

Yours faithfully,

The board of directors

